

## For Immediate Release

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### **Valley Oak Systems To Provide iVOS® Software to Catholic Healthcare West, System to Improve Risk Management and Patient Safety**

*Events Reporting Module Improves Patient Safety, Reduces Claims*

**San Ramon, CA, November 2, 2004** – Valley Oak Systems announced today that Catholic Healthcare West (CHW), the eighth largest hospital system in the United States, has selected iVOS, Valley Oak Systems' browser-based claims management software solution, to manage its professional liability risks for all 42 hospitals. iVOS will streamline CHW's claims processes and help manage overall costs. The system also features an events reporting module to enable hospital personnel to easily log events that occur to effectively report, track, and develop risk programs for patient safety and quality of care.

“Patient safety is critical to our mission to provide high quality, affordable healthcare to the communities we serve,” says Hillery Trippe, vice president of risk services, CHW. “We will rely heavily on the analysis and real-time information provided by iVOS to empower our staff and risk managers to identify problems, implement immediate solutions and create a safer environment for our patients and employees.”

“By working as a partner with CHW, we were able to provide them with a strategic technology solution that met their business objectives,” said Randy Wheeler, CEO of Valley Oak Systems. “Health care facilities nationwide are struggling with soaring medical malpractice costs that can be reduced with improved risk management. The technological solution that CHW has adopted will enable their hospitals to prevent these incidents, reduce their costs, and offer even better health care to their communities.”

### **About Valley Oak Systems, Inc.**

Valley Oak Systems, Inc. is a privately held corporation with headquarters in San Ramon, California. Founded in 1994, Valley Oak Systems has relied on the industry experience of its

founders to provide high-quality, cost-effective solutions for the claims administration industry. Its flagship product, iVOS<sup>®</sup> is the leading browser-based, “one-system” solution that integrates claims management, document imaging and bill review capabilities for multiple lines of insurance. Valley Oak Systems is dedicated to providing the highest quality software, services, and support to enable their clients to meet their goals. Valley Oak has been named for the second year in a row to the Inc. Magazine’s list of the 500 fastest growing private companies, ranked number 231 last year and growing 738 percent in the last five years. For more information, go to [www.valleyoak.com](http://www.valleyoak.com), or call (925) 242-4600.

#### **About Catholic Healthcare West**

Catholic Healthcare West (CHW), headquartered in San Francisco, CA, is a system of more than 7,500 physicians and 40,000 employees who provide quality health care services during more than four million patient visits annually. Founded in 1986, CHW operates 42 hospitals and medical centers in California, Arizona and Nevada. It is the nation’s eighth largest healthcare system and the largest hospital system in California. CHW is committed to delivering compassionate, high-quality, affordable health care services with special attention to the poor and underserved. In fiscal year 2004, CHW provided more than \$566 million in charity care and unsponsored community benefit. For more information, please visit our website at [www.CHWhealth.org](http://www.CHWhealth.org).

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