



For immediate release

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Aon Unit Valley Oak Systems Implements Claims System at DaimlerChrysler Insurance Company

*The iVOS® “One-System” Claims Solution Will Streamline
Management of Auto Claims*

SAN RAMON, Calif., Feb. 19, 2008 – Valley Oak Systems, Inc., a unit of Aon Corporation (NYSE: AOC) and a leading provider of insurance technology solutions, today announced that DaimlerChrysler Insurance Company has implemented Valley Oak’s iVOS system as its “one-system” claims management solution. DaimlerChrysler Insurance Company (DCIC) is a specialty insurance company offering property and casualty insurance programs to automobile dealerships.

“We have two primary lines of business—one for our car dealerships and another for other insurance programs. Previously, these businesses required two separate claims systems and two separate IT teams to support,” said Stephanie Sackfield, manager of insurance systems and support services at DCIC. “By moving to iVOS, we have now integrated our two businesses onto a single solution, enabling streamlined operations, simpler system maintenance, and one centralized data repository.”

The iVOS claims system offers a wide array of system capabilities to assist adjusters in processing claims, including diary, scheduling, document imaging, workflow management, and automation tools. The system can be customized to meet an organization’s specific claims-management needs. Clients choose the modules essential to service their unique workflow, processes and business objectives.

iVOS offers the following efficiencies to DCIC:

- A one-system platform consolidates comprehensive administrative capabilities, including claims management, medical bill review, policy administration, event reporting, document imaging, and case management.
- Browser-based technology that is native to the Internet that eliminates the need for middleware and allows updates to occur at the server-level, rather than individual workstations.
- Advanced tools—such as Claim Mail, Sticky Note, and Guest Link technology—enable adjusters to increase paperless workflow and streamline communication.
- Powerful, easy-to-configure business rules automate workflow; business users simply use drop-down menus and checkboxes, rather than having to program code.

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“We are thrilled to have the opportunity to work with DaimlerChrysler, as this insurance company is recognized as the industry leader in dealership coverage,” said Randy Wheeler, chief executive officer of Valley Oak Systems. “The carrier’s main objectives were to achieve more streamlined operations, faster turnaround on claims, and a more paperless work environment. Toward these goals, iVOS provides a high level of automation, sophisticated business rules, and integration with the insurer’s document-imaging and other core applications, such as its vehicle identification number (VIN) system.”

Sackfield attributed the success of the implementation to the thorough business and system analysis performed by both organizations. DCIC and Valley Oak Systems launched a “deep dive” into business users’ needs. Sackfield adds, “This coordinated communication and sharing of information allowed our companies to become true business partners, working toward the same goals in a highly collaborative environment. In the end, all the right factors came together. Our action plan for system integration, customization, and data migration enabled a successful implementation.”

About DaimlerChrysler Insurance Company

As a subsidiary of Chrysler Financial, the DaimlerChrysler Insurance Company (DCIC) is a specialty insurance company providing property and casualty insurance to automobile dealerships since 1964. Focusing exclusively on automobile dealerships, DCIC is recognized throughout the industry as the leader in dealership insurance products and services. From floor plan insurance to employee retirement plans to personal auto insurance, DCIC offers innovative programs that reduce risk and control premiums.

About Valley Oak Systems, Inc.

Founded in 1994, Valley Oak Systems (www.valleyoak.com), a unit of Aon Corporation (NYSE: AOC), provides high quality software that enables clients to achieve outstanding efficiency and performance in insurance administration, including claims management, medical bill review, policy administration, case management, billing and events. Due to its client-focused approach, Valley Oak Systems has established itself as an industry leader in insurance solutions, and its comprehensive iVOS system was recognized for its business impact with the 2006 IASA Technology Achievement Award.

About Aon

Aon Corporation (NYSE:AOC) is the leading global provider of risk management services, insurance and reinsurance brokerage, human capital and management consulting, and specialty insurance underwriting. Through its 43,000 professionals worldwide, Aon readily delivers distinctive client value via innovative and effective risk management and workforce productivity solutions. Our industry-leading global resources, technical expertise and industry knowledge are delivered locally through more than 500 offices in more than 120 countries. Aon was ranked by A.M. Best as the number one global insurance brokerage in 2007 based on brokerage revenues, and voted best insurance intermediary, best reinsurance intermediary, and best employee benefits consulting firm in 2007 by the readers of Business Insurance. For more information on Aon, log onto www.aon.com.