

For Immediate Release

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LTC Alliance Selects iVOS® “One-System” Solution to Optimize Claims Management for Professional Liability

Long-Term Care Specialist Leverages Browser-based Technology, Powerful Customization Capabilities, and Risk Management Reports

San Ramon, CA – February 15, 2007 – Valley Oak Systems Inc., a national provider of claims management software, services and support, today announced that LTC Alliance, a leading specialist in professional liability risk management services for healthcare, has implemented the iVOS “one-system” claims management solution to manage professional liability claims.

Leveraging its experience in malpractice and liability risk, LTC Alliance has developed a claims management center, offering services to captive insurance companies, large and small multi-facility providers as well as single facility operators. The company specializes in tracking and processing professional liability claims for optimal savings and outcomes. To perform this function effectively, the company needed sophisticated claims software.

“When we first shopped for a solution, we selected a system based solely on price,” said Ric Henry, president of LTC Alliance. “Later, we realized the system was inflexible, and would not accommodate our needs for customized client reports and unique claims-handling practices. If we wanted to attain our long-term goals of high-end customer service, aggressive growth, and an expanded offering, we needed a more sophisticated, adaptable system.”

“There were several features that made iVOS the solution of choice,” said Cindi Falcone, vice president of risk management at LTC Alliance. “First, the browser-based platform offers clients a user-friendly interface and secure remote access to claims information. Second, iVOS provides powerful risk management capabilities. We can now customize reports and distribute them via

the Internet. Sophisticated data analysis allows LTC Alliance to assist organizations to continually improve their internal operations.”

“LTC Alliance has the specialized expertise and unique processes to improve costs and results for professional liability claims—iVOS is the enabling technology that supports these objectives behind the scenes,” said Randy Wheeler, founder and CEO of Valley Oak Systems. “With the iVOS ‘one-system’ design, LTC Alliance now has the infrastructure to offer a 360-degree spectrum of services in professional liability. For example, the events management module allows clients to report incidents via the Internet, and the litigation management feature allows LTC Alliance to offer clients additional value and service.”

LTC Alliance

LTC Alliance, LLC, based in Albuquerque, New Mexico, leads the industry in providing onsite risk assessments to help clients reduce the risk of professional liability exposure and to increase defensibility in the case of claims and lawsuits. Innovative risk assessment and risk reduction protocols, combined with software and loss control tools, allow insurance companies, captives, agents, and brokers to make more informed underwriting decisions. The company has extensive knowledge of risk management practices within multiple healthcare settings, expertise that enables staff members to thoroughly assess client risk and to suggest appropriate programs and practical, proven methods to control risk. For more information, visit www.ltcalliance.com.

About Valley Oak Systems, Inc.

Valley Oak Systems, Inc. is a privately held corporation with headquarters in San Ramon, California. Founded in 1994, Valley Oak Systems is dedicated to providing the highest quality software, services and support to enable clients to meet their goals. The company’s flagship product iVOS is the leading browser-based claims management software that integrates core insurance processes, system features, and claims functions into a “one-system” solution. Recognized for its business impact, iVOS earned the 2006 IASA Technology Achievement Award. For more information, go to www.valleyoak.com or call (925) 242-4600.

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