

For Immediate Release

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British Columbia Implements iVOS® “One-System” Solution

International Customer Consolidates Claims, Risk Analysis, and Other Services
onto Single Platform

San Ramon, CA – February 12, 2007 – Valley Oak Systems Inc., a national provider of claims management software, services and support, today announced the British Columbia Provincial Government selected and implemented the iVOS “one-system” claims solution to optimize its claims-processing efficiency; leverage robust risk management and data analysis capabilities; and consolidate multiple, disparate information systems.

“Most of our programs are self-insured, so our services extend beyond claims to the entire cycle of risk. We selected iVOS because it’s more than a claims system; it’s a complete risk management information system (RMIS),” said Dan Phillips, project manager of the RMIS at the British Columbia Provincial Government. “Valley Oak Systems helped us to customize iVOS to accommodate our organization’s complete functionality, including risk management consulting, underwriting, issuing certificates of insurance, approving indemnities, and inspecting sites for both property and liability risks.”

The British Columbia Provincial Government performed an in-depth assessment of its existing systems and processes, and decided that they needed a claims system that would incorporate a number of process improvements and internal controls. A key factor in selecting iVOS was the desire to integrate related insurance functions onto a single platform, and to obtain more contemporary technologies, such as document-imaging, claims email, automated forms and correspondence, workflow management through an advanced rules engine, and event management to report and track incidents.

“British Columbia provides public entities with sophisticated coverage, programs, and services,” said Randy Wheeler, Founder and CEO of Valley Oak Systems. “In the past, to support this robust offering the province relied on several separate and distinct systems. The resulting infrastructure caused challenges in data, information access, and risk analysis. With the iVOS one-system design, the province will be able to consolidate features, systems, and data—resulting in a more streamlined workflow, enhanced productivity, and optimized claims-handling performance.”

British Columbia Provincial Government

British Columbia is one of 10 provinces in Canada, and is home to approximately 4.3 million people. In providing public services for residents, the province’s main goals are to ensure efficiency, accountability, and the best value for taxpayers. It is the Risk Management Branch and Government Security Office that are accountable for the effective management of the risks of loss to which the government is exposed by virtue of its assets, programs, and operations. To deliver this mandate the branch has assumed four different roles: 1) central risk management agency within government, 2) risk management advisor and consultant, 3) risk management program development and delivery, and 4) claims and litigation management. Branch clients include Government Ministries, Crown Corporations, k-12 Public Schools, Post-Secondary Schools, and Health Care Agencies.

About Valley Oak Systems, Inc.

Valley Oak Systems, Inc. is a privately held corporation with headquarters in San Ramon, California. Founded in 1994, Valley Oak Systems is dedicated to providing the highest quality software, services and support to enable clients to meet their goals. The company’s flagship product iVOS is the leading browser-based claims management software that integrates core insurance processes, system features, and claims functions into a “one-system” solution. Recognized for its business impact, iVOS earned the 2006 IASA Technology Achievement Award. For more information, go to www.valleyoak.com or call (925) 242-4600.

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